

YOUR CONTACT

DAVID MORALEJO

DURATION

0.5 days

1H:30 hours

PREREQUISITES

No

INTENDED TO

All personnel working in connection with the air transport industry.

Adaptation of the training is possible for people with disabilities: contact us

Accessibilité de nos locaux aux personnes à mobilité réduite : nous contacter.
Une adaptation de la formation est possible pour les personnes en situation de handicap : nous contacter.

OBJECTIVES

To carry out one's professional activity with an understanding of the human factor in order to improve the safety of personnel, flights and aircraft.

PROGRAM

- Generalities and introduction to human factors.
- Safety culture.
 - Definition (accident, danger, risk)
- Human error.
 - Unintentional error, intentional error, consequences of errors, the Tenerife accident.
- Human performance and limits.
 - The view, the hearing, short term memory, long term memory, the reasoning.
- What affects human capabilities ?
 - The sound environment, the lightning environment, the thermal environment, the vibration, the motivation, the fatigue, food, psychoactive substances(alcohol, drugs, medicines), the stress.
- Communication.
 - The lack of communication, communication filter, verbal communication, written communication, non-verbal communication.
- Teamwork.
 - The individual, the team, the safety attitudes expected from the manager and the agent.

- Professionalism and integrity.



Siret n° : 429 764 954 000 39 - APA 8559A – TVA : FR7142976495400039
Enregistré sous le n°11930478493 - SASU - Capital 8000,00 Euros

METHODS AND SUPPORTS

E-learning

RESULT INDICATORS

To find out about our performance on this course, please visit our website: academy.wfs.aero

POST-TRAINING EVALUATION MODALITIES

To find out about the marking policy, please contact us.

An online knowledge test will be carried out at the end of the course.

Please note that this test must be passed with a minimum of 80% correct answers.

ADDITIONAL INFORMATION

Condition and deadlines for access: Registration is possible throughout the year.

Monitoring of programme execution: **check by connection status**

This training is valid for three years and must be updated before it expires.